

## Sunnikan Quality Management System

### List of Standard Operating Procedures

*Dated 18 October 2017*

| Ref.   | Title                                           |
|--------|-------------------------------------------------|
| SOP-01 | Quality Manual                                  |
| SOP-02 | Quality Management System                       |
| SOP-03 | Staff Organisation, Qualification, and Training |
| SOP-04 | Data privacy and confidentiality                |
| SOP-05 | Business Continuity                             |
| SOP-06 | Support to Services                             |
| SOP-07 | Commercial Process                              |
| SOP-08 | Managing Services                               |
| SOP-09 | "Audit" Services                                |
| SOP-10 | "Regulatory Intelligence" Services              |
| SOP-11 | "Regulatory Assistance" Services                |
| SOP-12 | "SOP Writing" Services                          |